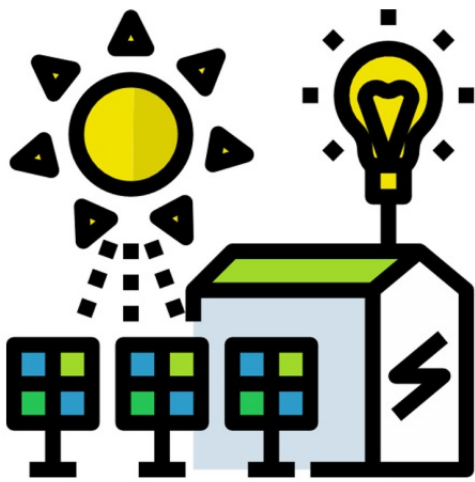


COVID-19 Update: Monitoring & Support Bulletin



We understand that these are unprecedented times - but we wanted to communicate to you, our customers that SolarVu runs 24/7 and your solar assets will keep operating business as usual!

Our team has been remote work enabled, meaning our teams are still providing technical support, handling inquiries, quotation design, taking and processing orders.

We have set up and provided tools for employees to work from home, we have ample supply of equipment and continue to monitor our supply chains to ensure that we remain supplied.

Technical support:

When you want to reach us for support, we recommend that you both send us an email and call our support lines

Email: techsupport@cachelan.com
Phone: 647.699.9494

For Sales: sales@cachelan.com

Orders in progress, site quotes, or general inquiries:
customerrelations@cachelan.com

We hope everyone and your families stays safe in these crazy times - and encourage everyone to follow the guidelines as outlined by government agencies and the World Health Organization of emphasizing physical distance between one another as we get through this.

As the situation continues to progress, we will make sure to notify you if anything changes. Again, if there are any questions at all that come up - don't hesitate to reach out on email.

Best regards,
Cachelan team

